Problem: A Florida-based law firm with more than 500 attorneys was in the process of switching time-and-billing systems, in part to be able to use the replacement PMS vendor’s business intelligence dashboards. As it more fully understood the PMS vendor’s BI offering, the firm realized that the out of the box PMS vendor dashboards would not meet their needs. They needed a more sophisticated BI foundation, and they needed it quickly.

Solution: The firm purchased Iridium BI’s Revenue and GL+Expense modules and undertook an urgent implementation. The new time-and-billing system was going live soon, and the team desperately wanted to have a BI solution in place when the new PMS was rolled out. The Iridium team was able to deliver in time; quickly enough, in fact, to identify and help the firm fix some data problems that were part of its time-and-billing implementation.

Impact: Having Iridium BI’s General Ledger module reduced the data validation process that is part of a time-and-billing implementation from a few weeks to two days, with fewer errors. The firm also was able to take advantage of Iridium’s multi-currency features to see dashboard information in local currency. The firm gets better insight into its finances and operations and has added a number of Iridium products since its original purchase.